

August 10, 2011

VIA ECFS

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

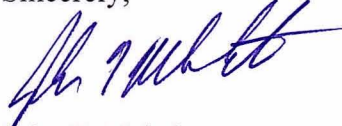
Re: *Structure and Practices of the Video Relay Service Program,*
CG Docket No. 10-51

Dear Ms. Dortch:

On August 8, 2011, I spoke by phone with Paul de Sa, Chief, Office of Strategic Planning and Policy Analysis ("OSPP"), and Nicholas Alexander, also of OSPP, regarding the above-captioned docket. We discussed the issue of compensation for providing expanding access to VRS. I stated that, if such compensation is provided, it should be provided for adding new households in order to ensure that access is actually being expanded. This is distinct from compensation for provision of VRS service on a per active user basis.

A copy of this letter is being filed in the above-referenced docket.

Sincerely,



John T. Nakahata
Counsel to Sorenson Communications, Inc.

cc: Paul de Sa
Nicholas Alexander